

TVC TECH



TECH TEAM F&Q

Q: What is our team responsibility?

A: Ours is a team effort. Each individual and each piece of equipment is designed to work together to effectively deliver the message without distractions and create a great worship experience.

Q: What kind of volunteers are you looking for?

a: We are looking for people that are interested in serving the church in the tech area, able to fulfill the team commitments (see below) and are willing to put the time and effort that it takes to become proficient at a position on our team.

Q: How do I get involved in the Tech Team?

a: The very first thing that we need is for you to fill out one of our volunteer applications. You can get a paper copy at the next steps wall or reach out to any of the tech members to get one for you.

Q: What kind of commitment do you guys ask?

A: We ask that new members commit to serving at least one year. We also ask that you be available to serve at least once a month and can serve the whole time (7:40am – End of Services) and be in your serving spot during the whole service. We also ask you take some time during the week and become familiar with the Sunday morning program and music.

Q: How do I know where I am serving?

A: You will get an email from a scheduling program called Planning Center Online. You will have an account set up to access this once you are added to the schedule.

Q: What if I have a conflict I know about in advance?

A: Use the planning center online to schedule a block out date.

Q: What different tech positions do you have?

A: We have 3 main areas: Audio, Video, Lighting.

Audio: The audio team is responsible for monitoring and adjustment of auditorium or back of out audio equipment. Their role is to support the band, speaker, and all on-stage personnel as they lead or communicate to the audience on Sunday morning. They focus on facilitating worship and communication, focusing attention, and removing distractions.

Video: The video and computer graphics (CG) operate the equipment necessary to display live video and any graphics that are needed to enhance the live video. They focus on enhancing and delivering the worship and message, creating visual appeal, focusing attention, and supporting the communicator.

Lighting: The lighting team operates the equipment used to light both the stage and auditorium on Sunday mornings. They focus on creating atmosphere and focusing attention.

Q: How do you communicate with the tech team?

A: Because our team is large, most of our communication is done through email or planning center. We also use a private Facebook page that we will post news about our team, upcoming events, and other information that you might find entertaining. You will get specific Sunday information like service orders, dates you are scheduled, and any other information you may need for Sunday on planning center.

Q: Do you have any outside tech team events?

A: We schedule outside social events throughout the year and have periodic training sessions in the various tech areas. Info on these is posted on the Facebook page as well as emailed.

Q: What do team members wear on Sunday?

A: Tech Team members wear black pants, khakis, or jeans with a Tech Team shirt. If you are new to the team and don't have a shirt, ask Jon. If you are in a position that is on stage (ie: stage camera) we ask that you wear clothes that are black or as dark as possible.

Q: How do you train your volunteers?

A: You will begin your training by shadowing along-side one of our veteran volunteers on the position that you will be serving in. You will slowly start working your way into the position until you are operating it with your trainer looking on. When you feel you are ready and when we feel you are ready, we will then add you to the rotation. We will also have training session for all volunteers in each area to help improve skills.

Q: What do I do if I get sick or cannot serve because of an emergency?

A: Please let us know as soon as possible. During business hours (M-TH 8-3:30), call the church office and ask for Jon. After church hours, call the church office and leave a message in the general voicemail box. If possible, also send a quick email to jhook@tvcweb.com Please give us heads up as soon as you know. All the tech positions are critical to the success of Sunday.

Q: Where do I go when I get to TVC?

A: Our first meeting is at 7:40 a.m. in the video control room. We will break from there and go to our serving positions.